

National Finance Center Customer Notification

Date of Notification: February 12, 2010

Subject: NFC Operations for Friday, February 12, 2010

Database/Customer(s) Affected: All Customers

Dear Customer:

As of 10:00 a.m. Central Time on Friday, February 12, 2010, the National Finance Center will resume normal operations.

We will continue to update you as any changes occur.

As always, the NFC Operations and Security Center (OSC) staff will be available 24 hours per day, 7 days per week at 1-800-767-9641, 1-504-426-6435, or via e-mail to osc.etix@usda.gov.

Please forward any questions regarding this notification to the NFC's Client Management Branch at <u>Customer.Support@usda.gov</u>.

DRA/M5-10-106/021

"Tip of the Week"

Employees are reminded that the information that is currently posted on the Personal Benefits Statements on the Employee Personal Page (EPP) reflects 2008 data and does not reflect any changes that were processed in 2009. The Personal Benefits Statements reflecting 2009 data will be posted to EPP by April 2010.